

Web Accessibility Statement for Moodle at Yeovil College

Yeovil College is committed to ensuring digital accessibility to Moodle. We are continually improving the user experience for everyone and apply the relevant accessibility standards.

Platform accessibility

It is part of Moodle's ongoing commitment to continually develop their platform in accordance with WCAG development standards. Moodle currently has [WCAG 2.1 Level AA accreditation](#) for their latest builds (3.7-3.10). Currently, Yeovil College uses Moodle build 3.9.

Assessment of material

Material on Moodle have previously been assessed using an accessibility rating tool; Ally until July 2020. This provided lecturers with clear guidance on whether there are potential accessibility issues with the resources they create. This was monitored at a site level to ensure the improvement of content created for student use. Due to the implementation of Office 365 from Sep 2020, Yeovil College now utilises the features available to aid the support of new, fully accessible content.

Measures to support accessibility

Yeovil College staff have been provided training material to support the creation of accessible resources for student use. Guidance has also been provided to aid staff on how to use in-built accessibility features within digital environments to support their students.

Technical specifications

Moodle at Yeovil College will work with the most current internet browser choices such as Google Chrome and Microsoft Edge. Older browsers such as Internet Explorer are no longer recommended and will severely impede user experience. If you are looking to use Moodle with browser accessibility features, it is recommended that you use Microsoft Edge. Details on how to use Microsoft Edge accessibility features can be found [here](#).

Feedback

We welcome your feedback on the accessibility of Moodle. Please let us know if you encounter accessibility barriers with either Moodle content or the site itself.

Moodle Site

If you feel there is an accessibility issue with Moodle site itself (not course content or resources), please contact us via the following method and include as much information as possible. • E-mail: helpdesk@yeovil.ac.uk

Course content or resources

If you notice there are accessibility issues with content or resources on your Moodle course page, **please contact your lecturer** via Moodle messaging or by emailing them directly. Please include a URL link to the resource(s) in question.

In the event of you not being satisfied with the outcome of your accessibility enquiry, please contact: feedback@yeovil.ac.uk

Limitations and alternatives

Despite our best efforts to ensure accessibility of Moodle at Yeovil College, there may be some limitations.

Below is a description of known limitations, and potential solutions.

Please contact us at helpdesk@yeovil.ac.uk if you observe an issue not listed below.

1. **Video upload limitations via Safari browser:** If you have uploaded a video as assignment evidence via the Safari browser, you may not be able to view the uploaded video.

Solution: View the upload using a different internet browser. Recommended browsers can be found in the [technical specifications](#) section above.

2. **Content from a previous academic year course may not always meet accessibility criteria:** Yeovil College's priority is to ensure that all currently used resources meets accessibility standards. Content no longer used as part of current teaching, by default will not be improved further and is not covered by the accessibility regulations.

Solution: Contact your tutor and explain why content from your previous course is relevant. They should then be able to provide an updated alternative document to meet your requirements.

Moodle on mobile

Though available across web browsers, it is recommended that when accessing Moodle on mobile/SMART phones, that the Moodle app is used to provide the most accessible experience. The Moodle app is free from both the Play store (Android devices) and Apple Store (iOS devices).